



**WCAG 2.2**

# **VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE**

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**PebbleGo**

**PebbleGo Next**

# PebbleGo Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** PebbleGo, PebbleGo Next

**Report Date:** Aug 13, 2025

**Product Description:** A curriculum-connected, supplemental learning tool for elementary school educators.

**Contact Information:** [accessibility@capstonepub.com](mailto:accessibility@capstonepub.com)

**Notes:** Capstone is dedicated to continuing to make improvements and updates to PebbleGo Suite in an ongoing effort to make our products as accessible as possible.

**Evaluation Methods Used:** This report was created after an internal audit and upon completion of accessibility issue remediation. This ACR was completed based on a third-party audit and internal issue resolution. Manual assessment was performed using Chrome v.125.0 on Windows 10 Enterprise and included exclusive use of the keyboard. Automated tools used included axe Auditor and the axe DevTools browser extension.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                                                                                                                                                                                | Included In Report                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>                                                                                                                                                          | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>                                                                                                                                                          | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.2</a>                                                                                                                                                          | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>                                                                                                           | (Yes)                                             |
| <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a> | (Yes)                                             |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes: Working towards full compliance by Dec 2025.

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Conformance Level                                                                                                                               | Remarks and Explanations                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| <a href="#">1.1.1 Non-text Content</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"><li>• 9.1.1.1 (Web)</li><li>• 10.1.1.1 (Non-web document)</li><li>• 11.1.1.1.1 (Open Functionality Software)</li><li>• 11.1.1.1.2 (Closed Functionality Software)</li><li>• 11.8.2 (Authoring Tool)</li><li>• 12.1.2 (Product Docs)</li><li>• 12.2.4 (Support Docs)</li></ul> Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)(Software)</li><li>• 504.2 (Authoring Tool)</li><li>• 602.3 (Support Docs)</li></ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: Web application provides text alternatives for non-text content.                  |
| <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Web: Supports</b><br>Electronic Docs: Not Applicable                                                                                         | Web: Web application provides text alternatives for Video only and Audio-only content. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Conformance Level                                                                                                                                         | Remarks and Explanations                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                          | Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                    |
| <u><b>1.2.2 Captions (Prerecorded)</b></u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.2 (Web)</li> <li>10.1.2.2 (Non-web document)</li> <li>11.1.2.2 (Open Functionality Software)</li> <li>11.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable           | Web: Prerecorded multimedia files include captions.                                                                                                                                                                                                                                                                                                                                                |
| <u><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b></u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>                                                                                                                                                                                     | <b>Web: Partially Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: Most prerecorded multimedia files containing essential information that is only conveyed visually have either a full-text alternative describing the important visual details or an audio description track. The following exceptions exist: In the Biographies section, some descriptions are missing. However, video content is an alternative to textual content and an exception applies. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Conformance Level                                                                                                                                         | Remarks and Explanations                                                                                                                                                                                                                   |
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| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                      |                                                                                                                                                           |                                                                                                                                                                                                                                            |
| <u><b>1.3.1 Info and Relationships</b></u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Partially Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: combo box, certain ARIA roles are not contained by parents. |
| <u><b>1.3.2 Meaningful Sequence</b></u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>                                  | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable           | Web: Web application reading and navigation order is logical and intuitive.                                                                                                                                                                |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Conformance Level                                                                                                                                              | Remarks and Explanations                                                                                                               |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                |                                                                                                                                        |
| <p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p><b>Web: Supports</b><br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p> | <p>Web: Web application instructions do not rely on sensory characteristics</p>                                                        |
| <p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>            | <p><b>Web: Supports</b><br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p> | <p>Web: The web application does not rely on color alone to convey information.</p>                                                    |
| <p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <p><b>Web: Supports</b><br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable</p>                                                                 | <p>Web: A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.</p> |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Conformance Level                                                                                                                                                            | Remarks and Explanations                              |
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| <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                         | Closed: Not Applicable<br>Authoring Tool: Not Applicable                                                                                                                     |                                                       |
| <a href="#">2.1.1 Keyboard</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: See information in 5.1.3.1 through 5.1.3.16<br>Authoring Tool: Not Applicable | Web: All functionality is operable using the keyboard |
| <a href="#">2.1.2 No Keyboard Trap</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.1.2 (Web)</li> <li>10.2.1.2 (Non-web document)</li> <li>11.2.1.2 (Open Functionality Software)</li> <li>11.2.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>                                                                                                                                                                                                                   | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable                              | Web: Web application has no keyboard traps            |



| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Conformance Level                                                                                                                                                                  | Remarks and Explanations                                                                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                      |                                                                                                                                                                                    |                                                                                                   |
| <b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply                                                                                              | <b>Web: Not Applicable</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: See information in 5.1.3.1 through 5.1.3.16<br>Authoring Tool: Not Applicable | Web: Web application does not provide single character key shortcuts.                             |
| <b>2.2.1 Timing Adjustable</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable                                    | Web: The web application does not include content with a time limit.                              |
| <b>2.2.2 Pause, Stop, Hide</b> (Level A)<br>Also applies to:                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Web: Supports</b><br>Electronic Docs: Not                                                                                                                                       | Web: Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Conformance Level                                                                                                                               | Remarks and Explanations                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> <li>11.2.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                | Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable                                              | otherwise controlled by the user.                                                                        |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: Web application does not have flashing content.                                                     |
| <u>2.4.1 Bypass Blocks</u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> </ul>                                                                                                                                                                                                                        | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Authoring Tool: Not Applicable                                                       | Web: A method is provided to skip navigation and other page elements that are repeated across web pages. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Conformance Level                                                                                                                               | Remarks and Explanations                                                                             |
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| <ul style="list-style-type: none"> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>                                                                                                                                                                                                    |                                                                                                                                                 |                                                                                                      |
| <a href="#">2.4.2 Page Titled</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Authoring Tool: Not Applicable                           | Web: Web application pages have descriptive and informative titles.                                  |
| <a href="#">2.4.3 Focus Order</a> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                                                                                 | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: The navigation order of interactive elements are logical and preserves meaning and operability. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Conformance Level                                                                                                                                              | Remarks and Explanations                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                |                                                                                                                                       |
| <p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p><b>Web: Supports</b><br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p> | <p>Web: The purpose of the link(s) can be determined from the link text alone or from the link text and its programmatic context.</p> |
| <p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>                                                                                                                 | <p><b>Web: Supports</b><br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p> | <p>Web: Web application does not have a functionality that uses multipoint or path-based gestures.</p>                                |
| <p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> </ul>                                                                                                                                                                                                                                                                                            | <p><b>Web: Supports</b><br/> Electronic Docs: Not Applicable<br/> Software: Not Applicable<br/> Closed: Not Applicable<br/> Authoring Tool: Not Applicable</p> | <p>Web: Functionality can be operated using a single pointer, as the action is not triggered on the down event.</p>                   |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                    | Conformance Level                                                                                                                                                                | Remarks and Explanations                                                                                                                                                                                                                             |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply                                                                                                                                                                                                                            |                                                                                                                                                                                  |                                                                                                                                                                                                                                                      |
| <p><b>2.5.3 Label in Name</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply | <p><b>Web: Partially Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: For most user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label. The following exceptions exist: PebbleGo Page PDF does not contain its visible label text.</p> |
| <p><b>2.5.4 Motion Actuation</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply  | <p><b>Web: Not Applicable</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>     | <p>Web: Web application does not have a functionality that can be operated by device motion or user motion.</p>                                                                                                                                      |
| <p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> </ul>                                                                                                                                                                                    | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>           | <p>Web: The language of each page is correct and can be determined programmatically.</p>                                                                                                                                                             |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Conformance Level                                                                                                                               | Remarks and Explanations                                                                                                                                                                                          |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                      |                                                                                                                                                 |                                                                                                                                                                                                                   |
| <b>3.2.1 On Focus</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: Web application does not cause a change of context on focus.                                                                                                                                                 |
| <b>3.2.2 On Input</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508                                                                                                                                     | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Conformance Level                                                                                                                                                      | Remarks and Explanations                                                                                                                                                                                             |
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| <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                        |                                                                                                                                                                                                                      |
| <p><b>3.2.6 Consistent Help</b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Web: Supports</b>                                                                                                                                                   | Web: Help mechanism of contact information is repeated across multiple pages and occurs in the same relative order to other page content.                                                                            |
| <p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | Web: If an input error is detected in the web application, the error is described to the user in text.                                                                                                               |
| <p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>                                                                                                                                                                  | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | Web: For form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Conformance Level                                                                                                     | Remarks and Explanations                                                                                                                                                                                                                       |
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| Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                       |                                                                                                                                                                                                                                                |
| <b>3.3.7 Redundant Entry</b> (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Web: Not Applicable</b>                                                                                            | Web: Web application does not request the same information twice.                                                                                                                                                                              |
| <b>4.1.1 Parsing</b> (Level A)<br>Applies to:<br>WCAG 2.0 and 2.1 – Always answer ‘Supports’<br>WCAG 2.2 (obsolete and removed) - Does not apply<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Supports</b>                                                                                                       | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> . |
| <b>4.1.2 Name, Role, Value</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>                                                                                                                                                                                                                                             | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Authoring Tool: Not Applicable | Web: The name, role, state, and value of user interface components can be programmatically determined.                                                                                                                                         |



| Criteria                                                                                                                                                      | Conformance Level | Remarks and Explanations |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------|
| Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> |                   |                          |

## Table 2: Success Criteria, Level AA

Notes: Working towards full compliance by Dec 2025.

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Conformance Level                                                                                                                                                                | Remarks and Explanations                                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| <p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <p><b>Web: Not Applicable</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>     | <p>Web: Web application does not have live multimedia files with audio.</p>                                                |
| <p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> <li>10.1.2.5 (Non-web document)</li> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>               | <p><b>Web: Partially Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: Prerecorded multimedia files have closed captions and transcripts but some do not yet have audio descriptions.</p> |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Conformance Level                                                                                                                                                      | Remarks and Explanations                                                                                                                                                                     |
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| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                        |                                                                                                                                                                                              |
| <p><b>1.3.4 Orientation</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.4 (Web)</li> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>                | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The web application does not restrict its view and operation to a single display orientation.</p>                                                                                    |
| <p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.</p> |
| <p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.3 (Web)</li> <li>10.1.4.3 (Non-web document)</li> <li>11.1.4.3 (Open Functionality Software)</li> <li>11.1.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>                                                                                                | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: Text and images of regular text have the required color contrast ratio with their backgrounds.</p>                                                                                   |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Conformance Level                                                                                                                               | Remarks and Explanations                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                 |                                                                                                                 |
| <a href="#">1.4.4 Resize text</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                     | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: The web application content can be resized to 200% without a loss of content or functionality.             |
| <a href="#">1.4.5 Images of Text</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Authoring Tool: Not Applicable                           | Web: When content can be presented visually using only text, an image of text is not used to present that text. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Conformance Level                                                                                                                                                      | Remarks and Explanations                                                                                                                           |
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| <p><b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>            | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The content of each page is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.</p>                   |
| <p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: The web application has a contrast ratio of at least 3:1 against adjacent color(s) for user interface components and graphical objects</p> |
| <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>      | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: No loss of content or functionality occurs when spacing between letters, words, lines of text and paragraphs are adjusted.</p>             |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Conformance Level                                                                                                                                                      | Remarks and Explanations                                                                                                                                                                              |
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| <p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>                                                                                                                                                                                                                      | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it.</p> |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>                                                               | <p>Web: The web application has multiple ways of locating the content.</p>                                                                                                                            |
| <p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>                                                                                                                                                                                                                                                                                                                                                           | <p><b>Web: Supports</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p> | <p>Web: Headings and labels are descriptive throughout the web application.</p>                                                                                                                       |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Conformance Level                                                                                                                               | Remarks and Explanations                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                                                                                   |                                                                                                                                                 |                                                                                                                                                                      |
| <b>2.4.7 Focus Visible</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: The web application has a visible indication of focus throughout.                                                                                               |
| <b>2.4.11 Focus Not Obscured (Minimum)</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                                                                                                                                                   | <b>Web: Supports</b>                                                                                                                            | Web: When component receives keyboard focus, the component is not entirely hidden due to author-created content.                                                     |
| <b>2.5.7 Dragging Movements</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                                                                                                                                                              | <b>Web: Not Applicable</b>                                                                                                                      | Web: Web application does not have functionality that requires dragging movements.                                                                                   |
| <b>2.5.8 Target Size (Minimum)</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                                                                                                                                                           | <b>Web: Supports</b>                                                                                                                            | Web: The size of the target for pointer inputs is at least 24 by 24 CSS pixels.                                                                                      |
| <b>3.1.2 Language of Parts</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                             | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable                                                             | Web: The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically. |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Conformance Level                                                                         | Remarks and Explanations                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                                                                                                                                                          | Authoring Tool: Not Applicable                                                            |                                                                                                                                               |
| <b>3.2.3 Consistent Navigation</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Authoring Tool: Not Applicable | Web: The web application has a consistent navigation mechanism.                                                                               |
| <b>3.2.4 Consistent Identification</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>                                                                                                                                                                                                                                                                  | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Authoring Tool: Not Applicable | Web: Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified. |



| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Conformance Level                                                                                                                                     | Remarks and Explanations                                                                                                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>                                                                                                                                                                                                                                                        |                                                                                                                                                       |                                                                                                                                               |
| <b>3.3.3 Error Suggestion</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.3 (Web)</li> <li>10.3.3.3 (Non-web document)</li> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                          | <b>Web: Supports</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable       | Web: If input errors are automatically detected, suggestions are provided in text for correcting the input in a timely and accessible manner. |
| <b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | <b>Web: Not Applicable</b><br>Electronic Docs: Not Applicable<br>Software: Not Applicable<br>Closed: Not Applicable<br>Authoring Tool: Not Applicable | Web: The web application does not cause any legal commitments or financial transactions to occur.                                             |

| Criteria                                                                                                                                                                                                                                                                                                                                                                                                                                     | Conformance Level                                                                                   | Remarks and Explanations                                                                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>3.3.8 Accessible Authentication (Minimum)</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                                                                                                                                                                                                                                                                                         | <b>Web: Supports</b>                                                                                | Web: Web application provides properly marked up username and password inputs and offers 3 <sup>rd</sup> party login options and does not rely on cognitive function tests.                                                                                                                                  |
| <b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply | <b>Web: Partially Supports</b><br>Electronic Docs: Not Applicable<br>Authoring Tool: Not Applicable | Web: The status messages within the web application are programmatically determined to make users aware of significant changes of content, with some exceptions: <ul style="list-style-type: none"> <li>Some part of the feedback is not announced for the iOS, Safari and VoiceOver combination.</li> </ul> |

### Table 3: Success Criteria, Level AAA

Notes: this section of the standard does not apply and has been removed.

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Working towards full compliance by Dec 2025.

| Criteria                              | Conformance Level    | Remarks and Explanations                                                                                                                       |
|---------------------------------------|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.1 Without Vision                  | <b>Web: Supports</b> | Web: Where a visual mode of operation is provided, web application provides at least one mode of operation that does not require user vision.  |
| 302.2 With Limited Vision             | <b>Web: Supports</b> | Web: Where a visual mode of operation is provided, web application provides at least one mode of operation that is usable by limited vision.   |
| 302.3 Without Perception of Color     | <b>Web: Supports</b> | Web: Functionality is usable without perception of color.                                                                                      |
| 302.4 Without Hearing                 | <b>Web: Supports</b> | Web: Where an audio mode of operation is provided, web application provides at least one mode of operation that does not require user hearing. |
| 302.5 With Limited Hearing            | <b>Web: Supports</b> | Web: All functionality is usable with limited hearing.                                                                                         |
| 302.6 Without Speech                  | <b>Web: Supports</b> | Web: All functionality is usable without speech.                                                                                               |
| 302.7 With Limited Manipulation       | <b>Web: Supports</b> | Web: All functionality is usable with limited manipulation and does not require fine motor control or simultaneous manual operations.          |
| 302.8 With Limited Reach and Strength | <b>Web: Supports</b> | Web: All functionality is usable with limited reach and strength.                                                                              |

| Criteria                                                       | Conformance Level    | Remarks and Explanations                                                                                                                                                                                                                               |
|----------------------------------------------------------------|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | <b>Web: Supports</b> | Web: The product's functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. |

## Chapter 4: [Hardware](#)

Notes: this section does not apply and has been removed.

## Chapter 5: [Software](#)

Notes: this section does not apply and has been removed.

## Chapter 6: [Support Documentation and Services](#)

Notes: Working towards full compliance by Dec 2025.

| Criteria                                                         | Conformance Level                   | Remarks and Explanations                                                                                   |
|------------------------------------------------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------|
| <b>601.1 Scope</b>                                               | Heading cell – no response required | Heading cell – no response required                                                                        |
| <b><a href="#">602 Support Documentation</a></b>                 | Heading cell – no response required | Heading cell – no response required                                                                        |
| 602.2 Accessibility and Compatibility Features                   | <b>Not Applicable</b>               | Documentation is not provided within the digital content.                                                  |
| 602.3 Electronic Support Documentation                           | Not Applicable                      |                                                                                                            |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable                      | Non-electronic documentation is not provided                                                               |
| <b><a href="#">603 Support Services</a></b>                      | Heading cell – no response required | Heading cell – no response required                                                                        |
| 603.2 Information on Accessibility and Compatibility Features    | <b>Supports</b>                     | Support Services can provide information on specific accessibility or compatibility features as requested. |
| 603.3 Accommodation of Communication Needs                       | <b>Supports</b>                     | Contact information is provided and                                                                        |

| Criteria | Conformance Level | Remarks and Explanations                                            |
|----------|-------------------|---------------------------------------------------------------------|
|          |                   | support services support the need of individuals with disabilities. |

# EN 301 549 Report

Notes:

## Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes: Working towards full compliance by Dec 2025.

| Criteria                                          | Conformance Level | Remarks and Explanations                                                                                                                                   |
|---------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4.2.1 Usage without vision                        | Web: Supports     | Web: Where a visual mode of operation is provided, web application provides at least one mode of operation that does not require user vision.              |
| 4.2.2 Usage with limited vision                   | Web: Supports     | Web: Where a visual mode of operation is provided, web application provides at least one mode of operation that is usable by limited vision.               |
| 4.2.3 Usage without perception of color           | Web: Supports     | Web: Functionality is usable without perception of color.                                                                                                  |
| 4.2.4 Usage without hearing                       | Web: Supports     | Web: Functionality is usable without hearing.                                                                                                              |
| 4.2.5 Usage with limited hearing                  | Web: Supports     | Web: All functionality is usable with limited hearing.                                                                                                     |
| 4.2.6 Usage with no or limited vocal capability   | Web: Supports     | Web: All functionality is usable without speech.                                                                                                           |
| 4.2.7 Usage with limited manipulation or strength | Web: Supports     | Web: All functionality is usable by people with limited manipulation or strength and does not require manipulation, simultaneous action, or hand strength. |
| 4.2.8 Usage with limited reach                    | Web: Supports     | Web: Where a manual mode of operation is provided, web application provides at least one mode of operation that is                                         |

| Criteria                                                  | Conformance Level | Remarks and Explanations                                                                                                                                                                                                                               |
|-----------------------------------------------------------|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                           |                   | operable with limited reach and limited strength.                                                                                                                                                                                                      |
| 4.2.9 Minimize photosensitive seizure triggers            | Web: Supports     | Web: All functionality may be operated in a mode that minimizes the potential for triggering photosensitive seizures.                                                                                                                                  |
| 4.2.10 Usage with limited cognition, language or learning | Web: Supports     | Web: The product's functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology. |
| 4.2.11 Privacy                                            | Web: Supports     | Web: Where the web application provides features for accessibility, it maintains the privacy of users of these features at the same level as other users.                                                                                              |

## Chapter 5: [Generic Requirements](#)

Notes: Working towards full compliance by Dec 2025.

| Criteria                                          | Conformance Level                   | Remarks and Explanations                                                                                            |
|---------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| <b>5.1 Closed functionality</b>                   | Heading cell – no response required | Heading cell – no response required                                                                                 |
| <b>5.1.2 General</b>                              | Heading cell – no response required | Heading cell – no response required                                                                                 |
| <b>5.1.2.1 Closed functionality</b>               | See 5.2 through 13                  | See information in 5.2 through 13                                                                                   |
| <b>5.1.2.2 Assistive technology</b>               | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6                                                                              |
| <b>5.1.3 Non-visual access</b>                    | Heading cell – no response required | Heading cell – no response required                                                                                 |
| 5.1.3.1 Audio output of visual information        | Supports                            | Web application offers non-visual operation.                                                                        |
| 5.1.3.2 Auditory output delivery including speech | Supports                            | Auditory output is delivered either directly by the web application or by a personal headset that can be connected. |
| 5.1.3.3 Auditory output correlation               | Not Applicable                      | Web application does not utilize auditory                                                                           |

| Criteria                                              | Conformance Level  | Remarks and Explanations                                                                                 |
|-------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------|
|                                                       |                    | output as non-visual access.                                                                             |
| 5.1.3.4 Speech output user control                    | Supports           | Web application allows for interruption of speech output and can be repeated when requested by the user. |
| 5.1.3.5 Speech output automatic interruption          | Supports           | Web application interrupts speech output when a user action occurs and when new speech output begins.    |
| 5.1.3.6 Speech output for non-text content            | Supports           | Web application can present non-text content via speech output.                                          |
| 5.1.3.7 Speech output for video information           | Supports           | Closed Captions and Transcripts are available for pre-recorded video content.                            |
| 5.1.3.8 Masked entry                                  | Partially Supports | Auditory output for masked characters is dependent on the web browser.                                   |
| 5.1.3.9 Private access to personal data               | Supports           | Web application plays audio content through a mechanism chosen by the user.                              |
| 5.1.3.10 Non-interfering audio output                 | Supports           | Web application does not automatically play interfering audible output at the same time.                 |
| 5.1.3.11 Private listening volume                     | Supports           | Web application provides at least one non-visual mode of operation for controlling the volume.           |
| 5.1.3.12 Speaker volume                               | Supports           | Web application allows for individual control of speaker volume where audio content is present.          |
| 5.1.3.13 Volume reset                                 | Supports           | Web application resets audio volume for each use.                                                        |
| 5.1.3.14 Spoken languages                             | Supports           | Web application output is in the same language as displayed content.                                     |
| 5.1.3.15 Non-visual error identification              | Supports           | Web application identifies the error via speech output if speech output is in use.                       |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable     |                                                                                                          |
| 5.1.4 Functionality closed to text enlargement        | Supports           | No loss of functionality of the web                                                                      |



| Criteria                                                        | Conformance Level                   | Remarks and Explanations                                                                                                                                               |
|-----------------------------------------------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                 |                                     | application occurs because of enlargement and ratios are met.                                                                                                          |
| 5.1.5 Visual output for auditory information                    | Supports                            | Auditory output has transcription or captions.                                                                                                                         |
| <b>5.1.6 Operation without keyboard interface</b>               | Heading cell – no response required | Heading cell – no response required                                                                                                                                    |
| <b>5.1.6.1 Closed functionality</b>                             | See 5.1.3.1 through 5.1.3.16        | See information in 5.1.3.1 through 5.1.3.16                                                                                                                            |
| 5.1.6.2 Input focus                                             | Not Applicable                      | Web application is not closed to keyboards.                                                                                                                            |
| 5.1.7 Access without speech                                     | Not Applicable                      | Web application does not utilize                                                                                                                                       |
| 5.2 Activation of accessibility features                        | Supports                            | Web application allows for activation of accessibility features.                                                                                                       |
| 5.3 Biometrics                                                  | Not Applicable                      | Web application does not utilize biological characteristics.                                                                                                           |
| 5.4 Preservation of accessibility information during conversion | Supports                            | Web application preserves non-proprietary information that is provided for accessibility.                                                                              |
| <b>5.5 Operable parts</b>                                       | Heading cell – no response required | Heading cell – no response required                                                                                                                                    |
| 5.5.1 Means of operation                                        | Not Applicable                      | Web application does not require grasping, pinching, or twisting of the wrist to operate.                                                                              |
| 5.5.2 Operable parts discernibility                             | Supports                            | Web application provides a means to discern each operable part.                                                                                                        |
| <b>5.6 Locking or toggle controls</b>                           | Heading cell – no response required | Heading cell – no response required                                                                                                                                    |
| 5.6.1 Tactile or auditory status                                | Supports                            | Web application provides at least one mode of operation where the status of the control can be determined either through touch or sound without operating the control. |
| 5.6.2 Visual status                                             | Supports                            | Web application provides at least one mode of operation where the status of the control can be visually determined when the control is presented.                      |

| Criteria                         | Conformance Level | Remarks and Explanations                                                       |
|----------------------------------|-------------------|--------------------------------------------------------------------------------|
| 5.7 Key repeat                   | Not Applicable    | Web application does not have a key repeat function that cannot be turned off. |
| 5.8 Double-strike key acceptance | Not Applicable    | Web application does not have delay after keystrokes.                          |
| 5.9 Simultaneous user actions    | Not Applicable    | Web application does not require simultaneous user actions.                    |

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: this section does not apply and has been removed.

## Chapter [7: ICT with Video Capabilities](#)

Notes: Media player is dependent on browser type. Working towards becoming compliant by Dec 2025.

| Criteria                                 | Conformance Level                   | Remarks and Explanations                                                                                                                                                        |
|------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>7.1 Caption processing technology</b> | Heading cell – no response required | Heading cell – no response required                                                                                                                                             |
| 7.1.1 Captioning playback                | Supports                            | Web application supplies captions.                                                                                                                                              |
| 7.1.2 Captioning synchronization         | Supports                            | Web application supplies captions.                                                                                                                                              |
| 7.1.3 Preservation of captioning         | Supports                            | Web application supplies captions.                                                                                                                                              |
| 7.1.4 Captions characteristics           | Partially Supports                  | Web application supplies captions.                                                                                                                                              |
| 7.1.5 Spoken subtitles                   | Supports                            | Web application supplies captions.                                                                                                                                              |
| 7.2.1 Audio description playback         | Partially Supports                  | Web application allows user to select and play available audio description to the default audio channel.                                                                        |
| 7.2.2 Audio description synchronization  | Partially Supports                  | Where the web application has a mechanism to play audio description, it preserves the synchronization between the audio/visual content and the corresponding audio description. |
| 7.2.3 Preservation of audio description  | Supports                            | Web application preserves audio description data to meet clauses 7.2.1 and                                                                                                      |

| Criteria                                             | Conformance Level | Remarks and Explanations                             |
|------------------------------------------------------|-------------------|------------------------------------------------------|
|                                                      |                   | 7.2.2.                                               |
| 7.3 User controls for captions and audio description | Supports          | Web application supplies controls for audio content. |

## Chapter [8: Hardware](#)

Notes: this section does not apply and has been removed

## Chapter [9: Web](#) (see [WCAG 2.2 section](#))

## Chapter [10: Non-Web Documents](#)

Notes: this section does not apply and has been removed

## Chapter [11: Software](#)

Notes: this section does not apply and has been removed.

## Chapter [12: Documentation and Support Services](#)

| Criteria                                                       | Conformance Level                    | Remarks and Explanations                                                                                   |
|----------------------------------------------------------------|--------------------------------------|------------------------------------------------------------------------------------------------------------|
| <b>12.1 Product documentation</b>                              | Heading cell – no response required  | Heading cell – no response required                                                                        |
| 12.1.1 Accessibility and compatibility features                | Not Applicable                       | Documentation is not provided within the digital content.                                                  |
| 12.1.2 Accessible documentation                                | See <a href="#">WCAG 2.2</a> section | See information in WCAG 2.2 section                                                                        |
| <b>12.2 Support Services</b>                                   | Heading cell – no response required  | Heading cell – no response required                                                                        |
| 12.2.2 Information on accessibility and compatibility features | Supports                             | Support Services can provide information on specific accessibility or compatibility features as requested. |
| 12.2.3 Effective communication                                 | Supports                             | Contact information is provided and support services support the need of individuals with disabilities.    |

| Criteria                        | Conformance Level                    | Remarks and Explanations            |
|---------------------------------|--------------------------------------|-------------------------------------|
| 12.2.4 Accessible documentation | See <a href="#">WCAG 2.2</a> section | See information in WCAG 2.2 section |

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: this section does not apply and has been removed

## Legal Disclaimer (Capstone)

*Capstone is strongly committed to ensure the accessibility of PebbleGo, PebbleGo Next, and all future products. It has already adopted WCAG 2.2 compliance level AA as stated above, in line with the recommendations of the W3C. This guarantees that not only visually impaired people can use PebbleGo, and PebbleGo Next, but anybody with any kind of disability. Capstone also continues investing in improving its products for both usability and accessibility.*

*However, there are still some elements that are only partially supported and may become unsupported. Capstone is committed to continuously improving PebbleGo and PebbleGo Next to fully support WCAG 2.2 AA and future guidelines. The process is managed and monitored by our internal accessibility experts with support from external auditors and consultants.*